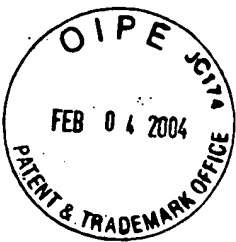


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**REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE
GROUP 2642
PATENT APPLICATION**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

RECEIVED

Michael LAMBRIGTS, et al.

FEB 05 2004

Appln. No.: 09/346,930

Group Art Unit: 2642 Technology Center 2600

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER
INCLUDING SUCH AN INTERFACE MEANS

REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116

MAIL STOP AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated December 5, 2003, reconsideration and allowance of the subject application are respectfully requested. Upon entry of this Request, claims 1-26 and 28-30 are claims pending in the application. In response to the Office Action, Applicant respectfully submits that the pending claims define patentable subject matter.

Claim 1 is rejected under 35 U.S.C. § 102(e) as being anticipated by Kang et al. (U.S. Patent No. 6,327,359; hereafter "Kang"). Claims 26 and 28-30 are allowed and claims 2-25 are objected to as being dependent upon a rejected base claim but would be allowable if rewritten in independent form.

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REQUEST FOR RECONSIDERATION
U.S. Patent Application No. 09/346,930

With regard to the § 102(e) rejection, Applicant respectfully submits that Kang is not prior art with regard to the present application since Kang has a U.S. filing date of December 11, 1998 while the present application claims priority from European Patent Application No. 98401681.6 filed July 3, 1998. Further, since European Patent Application No. 98401681.6 is in the English language (i.e., translation is not required), the priority claim of the present application was perfected under 37 C.F.R. § 1.55(a) when Applicant filed the certified copy of European Patent Application No. 98401681.6 in the USPTO on November 30, 1999. Accordingly, the Examiner is requested to withdraw the § 102(e) rejection since Kang is not prior art with regard to the present application.

In view of the above, reconsideration and allowance of this application are now believed to be in order, and such actions are hereby solicited. If any points remain in issue which the Examiner feels may be best resolved through a personal or telephone interview, the Examiner is kindly requested to contact the undersigned at the telephone number listed below.

The USPTO is directed and authorized to charge all required fees, except for the Issue Fee and the Publication Fee, to Deposit Account No. 19-4880. Please also credit any overpayments to said Deposit Account.

SUGHRUE MION, PLLC
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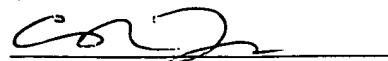
WASHINGTON OFFICE

23373

CUSTOMER NUMBER

Date: February 4, 2004

Respectfully submitted,



Christopher R. Lipp
Registration No. 41,157

Attorney Docket No.: Q54844